



## **ACTION TAKEN REPORT ON FEEDBACK - 2019 - 2020**

The report provides an overview of the feedback received, the analysis of the feedback taken from stakeholders, and the actions taken to address the concerns raised. The stakeholders include students, faculty members, parents, alumni and employers. Feedback forms have been designed separately for all the stakeholders and was collected through survey. 264 students from different UG programmes, 14 teachers from different departments, 59 parents, 47 alumni and 5 employers gave their feedback on curriculum and academic environment and other student related services in the campus.

The Internal Quality Assurance Cell (IQAC) has analyzed the feedback collected from stakeholders, including students, faculty members, parents and alumni and the following actions were initiated.

<b>Stake Holder</b>	<b>Concern</b>	<b>Action Recommended</b>	<b>Action Taken</b>
<b>Students</b>	The students felt that there is a need for new market-oriented programs.	To introduce new market-oriented programs from the next academic year	Introduced three new market-oriented programs, B. Com (Banking, Insurance and Financial Institutions), B. Sc (Aqua Culture Technology), B. Sc (Cloud Computing)
	Provide courses on communication & writing skills	To offer certificate courses on communication & writing skills	Offered certificate courses through JKC and APSSDC
	Awareness on online courses	To encourage and provide support on online and MOOCs.	Provided support through JKC and APSSDC to enroll and complete various online courses.
	Practical oriented learning and field trips to inculcate a passion towards nature and the	To organize field trips	Organized various field and outreach programs.

	subject.		
<b>Parents</b>	Provide orientation on job opportunities.	To organize career guidance programs.	Career counselling and guidance programs were organized by Career Guidance Cell and JKC
<b>Alumni</b>	Application oriented programs should be introduced in order to stay updated in the market	To introduce new market-oriented programs from the next academic year	Introduced three new market-oriented programs, B. Com (Banking, Insurance and Financial Institutions), B. Sc (Aqua Culture Technology), B. Sc (Cloud Computing)
<b>Employer</b>	Suggested to incorporate latest trends in banking & financial institutions	To introduce new market-oriented programs from the next academic year	Introduced three new market-oriented programs, B. Com (Banking, Insurance and Financial Institutions), B. Sc (Aqua Culture Technology), B. Sc (Cloud Computing)
	Keep advancement in Technology	New technology in teaching learning to be included.	New technology for teaching learning process used
<b>Teacher</b>	New market-oriented programs should be introduced	To introduce new market-oriented programs from the next academic year	Introduced three new market-oriented programs, B. Com (Banking, Insurance and Financial Institutions), B. Sc (Aqua Culture Technology), B. Sc (Cloud Computing)



*[Handwritten Signature]*

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