

# DS GOVT DEGREE COLLEGE FOR WOMEN, ONGOLE

---



**May-2023**

**News Letter**

#dsgdcw

**DS GOVT DEGREE COLLEGE FOR WOMEN**  
**11<sup>th</sup> Cross Road, 4<sup>th</sup> Lane, Bhagya Nagar**  
**ONGOLE. 523001. Prakasam District.**  
**[www.dsgdcw.ac.in](http://www.dsgdcw.ac.in)**

---



**Dr.D.KALYANI**  
**Principal**



**D.S.GOVERNMENT DEGREE COLLEGE FOR WOMEN,ONGOLE.523001.  
PRAKASAM DISTRICT. A.P.**

Accredited by NAAC with B Grade (Affiliated  
to Acharya Nagarjuna University)



ISO 9001:2015

website : [www.dsgdcw.ac.in](http://www.dsgdcw.ac.in)

e-mail ID: [ongole.jkc@gmail.com](mailto:ongole.jkc@gmail.com)

**VISION**

To become a center of educational excellence for empowering women in a variety of ways by realizing their capabilities so that they can take their rightful place in the society.

Editorial Board	Month : May	Year : 2023	Vol 1
<b>Dr.D.KALYANI PRINCIPAL</b>  <b>Dr.A.V.Rajya Lakshmi Convener</b>  <b><u>Members</u></b>  <b>Smt. M.Sudha Rani Lecturer in English</b>  <b>Dr. I.Subhashini Lecturer in Telugu</b>  <b>Smt. P.Yamini Ammaji Lecturer in Telugu</b>  <b>Dr. K.V.Krishna Mohan Lecturer in Hindi</b>	<b>Content</b>		<b>Page No</b>
	<b>1. Staff Achievements (Awards and Achievements)</b>		
	<b>2. Students Achievements (Awards and Achievements)</b>		
	<b>3. Community Corner (Extension and outreach Activities)</b>		--
	<b>4. News from Departments (Departmental Activities)</b>		
	<b>5. Alumni Corner</b>		--
	<b>6. Sports and Cultural Corner</b>		--
	<b>7. Research and Capacity Building Programmes (MOUs, Trainings organized by the institution, HVPE Activities)</b>		--
	<b>8. Upcoming Events</b>		--
	<b>9. Any other important and Relevant Information related to the Institution like donations, Philanthropists, Community etc.</b>		
	<b>10.Press Clippings</b>		

## **INTRODUCTION**

DS Government Degree College for Women is a vibrant and friendly community that enjoys the reputation of being one of the most respected and admired educational institutions in Prakasam District. The College follows a holistic philosophy of basing education on the whole person, the heart mind and spirit-with continued focus on academic excellence. This excellence is underpinned by advanced teaching methodology, a rich co-curricular Programme, and a wide range of sports platform for our students to excel in their area of interest to bring out their inherent talents and help them to discover hidden potential.

Our college provides affordable quality education, while equipping students with knowledge and skills in their chosen talents, provide opportunities for students to realize their full potential and thus shape them into future leaders, entrepreneurs and above all good human beings.

The College fosters academic and career success through the development of critical thinking, effective communication, creativity and cultural awareness in a safe, accessible and affordable learning environment.

The college has organised and conducted various programmes during the month of May as a part of curricular and co-curricular activities. Here we present the glimpse of it.

## **SSR SUBMISSION**

Our college has successfully completed the process of submitting the Self-Study Report (SSR) on 1st May 2023, to the National Assessment and Accreditation Council (NAAC). The submission of the SSR is a significant milestone in our continuous pursuit of excellence in higher education.

The submission of the SSR required extensive efforts and collaboration from various stakeholders, faculty members, administrative staff and students. The process involved data collection, analysis, and documentation of relevant information. It also required the identification and documentation of best practices and innovative measures undertaken by our institution..

## HELP LINE DESK

The help desk is an important component of providing support and assistance to students, faculty, and staff in colleges. The Help Line Desk played a crucial role during the admissions period in our college. It served as a central point of contact for prospective students, their parents, and other stakeholders seeking information and assistance related to the admissions process. The following activities and key statistics of the Help Line Desk were followed by our college during the admissions period.

### 1. Enquiries Received:

Total inquiries received: [Number]  
Inquiries from prospective students: [Number]  
Inquiries from parents/guardians: [Number]  
Inquiries from other stakeholders: [Number]

### 2. Communication Channels:

Phone calls: [Number]  
Emails: [ ]  
In-person inquiries: [Number]  
Online chat/messaging: [Number]  
Other: [Number]

### 3. Staffing and Response Time:

Number of help desk staff members: [Number]  
Average response time for inquiries: [Time]  
Peak hours of activity: [Time]  
Special Requests/Issues:  
Notable special requests or issues encountered:

### 4. Feedback and Improvement:

Feedback received from callers or visitors:  
Steps taken to improve the Help Line Desk service:  
Suggestions for Future:  
Recommendations for enhancing the Help Line Desk service: [Suggestions]

**Conclusion:** The Help Line Desk has been instrumental in facilitating the admissions process in our college. It has efficiently handled a significant number of inquiries, provided accurate information, and addressed concerns of prospective students, parents, and other stakeholders. The data collected during this period will help improve future Help Line Desk services and ensure a seamless admissions experience for all.



HELP LINE DESK TEAM

